

Source or Reference List

For the National EMS Management Association (NEMSMA) Certification Project

Supervisor Version

12/10/2018

(Note: This is not intended to be a mandatory list. The purpose is to serve as a resource for the candidate in preparing for the exam. No question will be based upon an exact knowledge of a particular book or article. Some questions may ask about particular theories, for example emotional intelligence or the habits of successful people, but they will not require the reading of any specific source).

Main Sources

Brophy, J. R. (2010). *Leadership essentials for emergency medical services*. Sudbury, MA: Jones and Bartlett. ISBN 978-0-7637-5875-2.

Dominquez, O., Jr. (National EMS Management Association, 2016). *EMS supervisor: Principles and practice*. Burlington, MA: Jones & Bartlett Learning. ISBN 978-0-7637-7643-5.

Heifetz, R., Grashow, A., & Linsky, M. (2009). *The practice of adaptive leadership: Tools and tactics for changing your organization and the world*. Boston, MA: Harvard Business School Publishing. ISBN 978-1-4221-0576-4.

Marx, David., *Whack-A-Mole: The Price We Pay for Expecting Perfection*. (2014). Plano, TX. By Your Side Studios. ISBN 978-0-990-89560-2.

National EMS Management Association, Kirkwood, S. (Ed.). (2015). *Management of ambulance services*. Boston, MA: Pearson Education. ISBN 978-0-13-502829-2. Supervisor all chapters except 1 and 6.

Waite, M. R. (2009). *The EMS leadership challenge: A call to action*. Booklocker.com. ISBN 978-1-60910-024-7.

Possible Supplemental Sources

Foster, D. T., III, Goertzen, B. J., Nollette, C., & Nollette, F. P. (2013). *Emergency services leadership: A contemporary approach*. Burlington, MA: Jones & Bartlett. ISBN 978-0-7637-8150-7.

Ward, M. J. (2015). *Fire officer: Principles and practice. Enhanced Third Edition*. Burlington, MA: Jones & Bartlett Learning. ISBN 978-1-284-06836-8. Fire Officer I for Supervisor 1-15,19.

Emotional Intelligence (You may consider one of these books or an appropriate training program).

Goleman, D., Boyatzis, R., & McKee, A. (2013). *Primal leadership: Unleashing the power of emotional intelligence*. Boston, MA: Harvard Business Press. ISBN 978-1-4221-6803-5.

Goleman, D. (2006). *Emotional intelligence*. New York, NY: Bantam. ISBN 978-553-38371-3.

Covey's Seven Habits of Highly Effective People (You may consider one of the books below or an appropriate training program)

Covey, S. R. (2013). *The 7 habits of highly effective people: 25th Anniversary Edition*. New York, NY: Simon & Schuster. ISBN 978-1-4516-3961-2.

Covey, S. R. (1989). *The 7 habits of highly effective people*. New York, NY: Simon & Schuster.

Sargent, Chase. (2006). *From Buddy to Boss: Effective Fire Service Leadership*. Tulsa, Oklahoma: PennWell Corporation. ISBN 978-1-59370-075-1.